

OUR VISION, MISSION, PURPOSE AND VALUES NGĀ TŪĀPAPA

NEW ZEALAND LAND
SEARCH AND RESCUE
STRATEGY

2022



**LAND SEARCH
& RESCUE**

New Zealand | Rapa Taiwhenua

OUR VISION, MISSION, PURPOSE AND VALUES NGĀ TŪĀPAPA

Land Search and Rescue Vision statement:

Rapa Taiwhenua Moemoeā

We are Land Search and Rescue – everywhere for everyone.

Land Search and Rescue Mission:

Rapa Taiwhenua Tō Mua

Providing land search and rescue assistance to the lost, missing, injured and their communities.

Land Search and Rescue Purpose statement:

Rapa Taiwhenua Pūtake Kōrero

Land Search and Rescue's primary purposes are to:

1. **Provide effective and efficient land search and rescue capability** throughout Aotearoa New Zealand in collaboration with the New Zealand Police, Rescue Coordination Centre New Zealand, and other agencies as required, consistent with New Zealand Land Search and Rescue Inc. approved standards.
2. **Further the safety and education** of the public of Aotearoa New Zealand in matters related to search and rescue.
3. **Provide education, training and assessment** in land-based search and rescue and emergency management.

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Values Ngā Uara	Key Message Concept Kaupapa kōrero	Value to Stakeholders Ngā Hononga
Voluntary Service	We do not charge for search and rescue services.	Trained, competent professional volunteer responders providing search and rescue services to the coordinating authorities. Our motivation is altruism and the desire to give something back to our wider communities.
Independence	We act in the interest of the missing person.	As a not-for-profit NGO, our primary interest is to assist the lost, missing or injured subject, their communities and whānau, free from any commercial or political agenda.
Impartiality	We offer our services equally to all.	We treat all lost, missing or injured equitably regardless of the reason they are lost, missing or injured or their country of origin, race, religion, ethnicity. Every life is worth our service.

OUR STRATEGY TŌ TĀTOU RAUTAKI

Service and Organisational Quality

Fit for Purpose

To provide search and rescue services to Aotearoa New Zealand at or better than international best practice. We empower Land Search and Rescue Groups, volunteers and staff to pioneer change to improve SAR outcomes and for the betterment of the SAR sector.

Well-Supported and Engaged Groups/Volunteers

Viability

To ensure the Land Search and Rescue workforce have the necessary skills, knowledge, and equipment to carry out their SAR responsibilities safely and competently every time. We embrace the responsibility of providing safe and effective environments for our volunteers by making our support and training meaningful. We provide our Groups with the solutions they need in a positive and supportive manner.

Strong and Effective Relationships

Collaboration and mutual support

Land Search and Rescue's relationships and partnerships enhance our reputation and influence within the national and international SAR sector and the wider Aotearoa New Zealand society. Through equitable and effective working relationships, we can continue to meet the needs of the SAR sector, our lead agencies, communities, iwi/Māori, mana whenua, and the lost, missing and injured.

Sustainability

Membership and stakeholder value

To ensure that Land Search and Rescue retains sufficient capacity to consistently meet the coordinating agencies' requirements now and in the future. We will diversify and strengthen the organisation to return value to Groups, volunteers, stakeholders, and the public of Aotearoa New Zealand.

OUR STRATEGIC INITIATIVES TŌ TĀTOU RAUTAKITANGA

Service and Organisational Quality

- Recognise and cultivate excellence.
- Continually improve the effectiveness and quality of our services and advice.
- Provide land search and rescue at or better than international best practice.
- Communications with and between members demonstrates a united and progressive organisation.
- Personnel are aware of and fully comply with their responsibilities regarding the health, safety and well-being of themselves and others.
- Ensure quality assurance programmes.

Well Supported and Engaged Groups

- A nationwide network of well-supported and engaged Groups with appropriate capacity to meet the SAR needs of their area of operation.
- All of our volunteers have the necessary equipment and communication sources to meet operational and safety needs.
- All of our volunteers are actively engaged in training and a competency framework that describes the operational roles and articulates the skills and knowledge required to carry out those roles competently and safely.
- All of our volunteers have access to the appropriate systems to reduce the risk of health, safety and wellbeing harm.
- Minimal administration and costs are imposed on the volunteer workforce.

Strong and Effective Relationships

- Maintain equitable and effective working relationships, to meet the needs of the SAR sector, our lead agencies, local communities, iwi/Māori, mana whenua, and the lost, missing and injured.
- Build and maintain a high level trust and recognition with stakeholders, the public and our partners.
- Create an organisational culture that creates a sense of belonging for all.
- Meet and exceed stakeholders' needs, including our service level agreements.

Sustainability

- Recruit, develop and retain a professional, diverse and sustainable volunteer Land Search and Rescue workforce.
- Have in place appropriate governance, rules, policies and plans to ensure statutory and membership obligations are met.
- Sustainable and adaptable to meet current and future needs.
- Deliver Group/membership and volunteer value.
- Invest in innovation and R&D to ensure ongoing international best practices.